

## **RULES OF CAMPING**

Dear Customer, we are glad to have you as a guest and we wish you a pleasant stay in our Camping. Please read the following information, as it will help you to use the facilities and services available, in order to enjoy a quiet holiday.

This Regulation shall be brought to the attention of customers on arrival, at the time they enter the camp and must be accepted without reservations.

## Art. 1 - Access to the campsite and registration

The campsite is open from 22/04 to 30/09.

To enter the camp an **authorization from the Management** is mandatory.

Before placing **Caravans, Campers or Tents** and installing conservatories or any other curtains, it is compulsory to obtain the consent of the Management. The Management may, at its indisputable judgment, not accept tents, caravans and similar equipment.

Upon arrival each person must deliver a **valid ID** to the reception office for the registrations provided by the law (non-observance is a violation of the norms of the Criminal Law).

It is not allowed the entrance of minors unaccompanied by a legally responsible adult.

The entrance and the presence of unauthorized people at the campsite imply the violation of the Public Security Law, art. 614 C.P. (Trespassing), art. 633 C.P. (Invasion of land and buildings), art. 624 C.P. (Theft of services) and the contractual fraud crime.

The entrance and exit from the campsite is allowed only through the appropriate gateways, it is strictly forbidden to climb over the perimetric fences of the campsite.

The customer must check the accuracy of the registrations, inform the management of any disagreements and notify changes, such as changing the pitch, the arrival and departure of people.

The entry of cars in the campsite is allowed for a short stop, for load and discharge on the relevant pitch from 8:00 to 12:00 and 16:00 to 19:00.

# Art. 2 - Selection and use of pitches

Pitches are assigned by the Management and are peremptory, any unauthorized movements are prohibited; in case of justified business needs, a shift of the housing in another pitch can be imposed.

All equipment must be neatly arranged within the limits of the pitch; motorcycles and scooters can be parked within the limits of the pitch, or where indicated by the Management.

It is forbidden the installation of main ancillary facilities, if not authorized by the Management.

It is absolutely forbidden to alter in any way the electrical systems.

At the end of each period of stay, the customer must turn off the electrical contact using the respective switch. The connection to electrical sockets must be authorized by the Management.

On the departure day the pitch must be free by 10.00 am.

# Art.3 - Visitors

Guests are obliged to stop at the Management to leave the identification document.

Messrs Customers can host people for free for the first 2 hours of stay in the campsite, after that a fee provided for visitors will be applied.

Visitors may enter the campsite only by foot and during the scheduled daytime.

The campsite Customer is required to ensure that their guests possess the authorization from the Management and is responsible for their behavior inside the campsite.

From July 1st to August 31, the Board may restrict visits or suspend them. Therefore it will be convenient for the customer to notify us for the time of any visits.

#### <u>Art.4 – Sanitary norms</u>

The campsite has an accurate cleaning service but relies on the guests to keep it as tidy as possible; throwing the collected waste in tightly closed plastic bags in the specific containers respecting the waste sorting. Our representatives will empty them daily. Thus, we invite you to use the toilets properly, each toilet unit has a specific function, you only have to observe the markings and leave the premises in order and clean. We remind our guests not to make indiscriminate use of water.

For the use of the services it is recommended the maximum of CIVILIZATION and EDUCATION.

#### Art.5 - Animals

The acceptance of dogs and other animals will occur only upon permission of the management.

The owners should keep dogs on a leash, look after them, accompany them outside the campsite for their physiological needs and use their special tools (brush and bag).

Animals are not allowed to access the common services of the campsite and will not be left unattended or allowed to disturb other guests.

Any damage caused to third parties is the sole responsibility of the owner.

#### Art. 6 - Various Services

Barbecue grills are installed inside the campsite and are available to all campers, the use of mobile barbecues is not allowed, unless in the suitable area and with the authorization of the Executive Board

Waste must be sorted according to the municipal regulations (glass, plastic and metals, paper, unsorted, organic) and deposited in the special ecological areas with specific bags. (As for the organic waste, it will be collected every day by our staff after 23.00 in "door-to-door" mode).

Laundry services and bicycle rentals are available to campers in the opening time of the reception (8-13 / 14-22) and are provided for a fee.

For the use of hot showers the card is necessary or, alternatively, the bracelet that may be requested in the management and requires a fee of € 5.00; the cost of the credits (1 credit = 1 shower) is € 0.30 cents each. Each crew will be able to make use of a single power outlet to power the following equipment: TV, radio, fridge etc. for total of 1500 WATT load.

Electrical outlets and cables must be in accordance with law and in excellent condition.

Access to the box for the electric connection is performed only by the management.

#### Art. 7 – Various prohibitions

#### It is strictly forbidden to:

Throw rubbish outside the bins and without the appropriate bags.

Throw sanitary towels and other items in the toilet.

Light fires or open flames. In presence of wind it is forbidden to light anything that may cause fire.

Leave caravans, campers, tents or caravans with turned on stoves.

Damage the vegetation.

Discard the waste water and chemical toilets in other places than the expressly indicated areas.

Wash the car or other means within the campsite. Washing verandas is allowed only when using the water of the displaced pits along the avenue.

Wash pets inside the toilets (pets can be washed at the non – potable water taps behind the services).

Wash dishes or wash up in the fountains or otherwise outside of the specifically used places.

Leave organic residues of pots, crockery and everything related to the kitchen, in the sinks.

Leave the water taps open in the bathroom area.

In the absence of the Camper it is forbidden to leave any electric device turned on, including lights.

Lay electrical wires on the ground.

Tamper with the power distribution board.

During the hours of rest from **14.00** to **16.00** and from **23.00** to **8.00** (except for the days dedicated to the show and musical entertainment) it is prescribed a period of silence, therefore, it is prohibited moving with bicycles, shouting, screaming, radios or loud televisions and you should not let the children stand on the playground area.

Get into Campsites with scooters or motorcycles on even during the hours allowed to drive. The bikes must be pushed by hand. The car speed should not exceed 5 Km/h (also applies to bicycles) in the campsite.

Travel by bicycle, skates and other dangerous means in the bathrooms.

Insert weapons of any kind in the campsite.

# Art. 8 - Liability

The management is not responsible for the use of sports and leisure facilities.

The management is not responsible for any theft of items of value not handed into custody.

The management is not responsible for damage caused by other guests, force majeure, natural disasters, insects, diseases and epidemics caused by plants or other causes not dependent on the camp's staff.

Any curtailment of electricity, the LPG, diesel, of the water supply, or any other of the campsite services because of failures or force majeure causes, does not bind the Management to compensate damages or to make repayments of any kind.

Those who cause accidents of any kind within the camping will respond personally for the damage caused to property and /or people.

Cleaning their rest area is the responsibility of the camper.

The tie rods of the tents and the clothesline must be placed in a non-threatening way and marked with flags. We also inform you that the pot water is not potable and, therefore, we ask the parents to pay attention to their children because the Management declines any liability, parents must be responsible for damages caused to people or property by their children.

Parents are asked to constantly watch their kids so they do not disturb, do not cause damage to the camping facilities (especially the toilet) and will not incur any dangers within the campsite. Ball games are prohibited between tents, caravans, on the streets and among the bungalows.

This Regulation must be scrupulously observed by all campers. Those who do not observe may be removed from the campsite by the Management. Sticking to these rules will be enough to make the stay at Camping Spiaggia di Velluto easier and definitely pleasant.